

# EOL Announcement

Because of force majeure factors such as chip supply, as well as to optimize the production process, 3onedata announces the end-of-sale and end-of-life dates for the MODEL3012 V4.0.0.

MODEL3012 V4.0.0 will be phased out in the near future, and product MODEL3012 V3.0.0 will be restored to meet the needs of customers.

The discontinuation date for the critical service of the related products are shown in Table 1. Also, Table 2 shows the product number and appearance of MODEL V3.0.0 series.

Table 1: End-of-life milestones and dates for MODEL3012 V4.0.0.

Milestone		Description	Time
Effective Date		The effective date of this announcement document.	2025/03/10
End of sale		The last date to order theMODEL3012 V4.0.0 through 3onedata point-of-sale mechanisms. The product is no longer for sale after this date.	2025/06/01
End of production		The last date when the MODEL3012 V4.0.0 series officially ceased production. After this date, production of this product will no longer be arranged.	2025/09/01
End of Support	End of technical support	The last date 3onedata releases technical support for MODEL3012 V4.0.0. After the day, no technical support will be provided for this product series.	2028/03/01
	End of after-sale service	The last date 3onedata releases after-sale service for MODEL3012 V4.0.0. After the day, no after sale service will be provided for this product series.	2028/03/01

Table 2: Product number and appearance of MODEL V3.0.0 series



MODEL	MODEL3012
Version	V3.0.0
PN	5011040106001
Appearance	

We hope that this announcement will help you plan ahead for your future network and this measure will not affect the existing service relationship and quality of service.

The explanation of the above content belongs to 3onedata.

3onedata Co., Ltd.

March 10th, 2025